



## Notice: Scheduled Maintenance

Its that time! In order to make preparations for the final upgrades, Astrea will be working to replace power supplies to each of the nodes in the Three Lakes Area! The work in your area will take place on ***Monday, March 22nd***.

Work is anticipated to begin at 7:30 AM CST.

Your services will drop out for about 5 minutes at the beginning of the maintenance. You will then regain service for about 30 to 90 minutes. Services will then drop out again for about 5 minutes as they cut over the new power supply.

### **The following streets will be impacted:**

- **Bundo Rd**
- **Colonel Himes Rd**
- **Crystal Lake Rd**
- **E Big Lake Rd**

- **Eagle Rd**
- **Gensler Rd**
- **Hallman Rd**
- **Lake Terrace Rd**
- **Lake Terrace EST East**
- **Lake Terrace EST West**
- **Lighthouse Lodge Rd**
- **N Big Lake Loop**
- **Oneida Farms Rd**
- **Peters Rd**
- **Pierce Dr**
- **Safar Rd**
- **Saltzberry Rd**
- **Schultz Landing Loop**
- **Squash Lake Ln**
- **Staeling Rd**
- **Winkler Rd**

Following the maintenance period, if you are experiencing any connection issues, we recommend powercycling your modem and/or router. If you don't know how to perform a powercycle, please click the button below for instructions:

## How to Run a Power Cycle

For further assistance, you can live chat us on our website or reach our support team at 800-236-8434. We appreciate your patience and understanding during the necessary maintenance effort.

Sincerely,

Hope Edlebeck  
Director of Customer Experience  
Astrea

## More Questions? Ask Us:



Chat with us Online

[www.astreaconnect.com](http://www.astreaconnect.com)



Email us at

[ask@astreaconnect.com](mailto:ask@astreaconnect.com)



Call us at

800-236-8434

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